



# QIIB Mobile Application V1.0

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## Installation Guide

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## 1.0 INTRODUCTION

This document is created to describe the installation procedure of the beta version of Qatar International Islamic Bank (QIIB) Mobile Application version 1.0.

### 1.1 WHAT IS QIIB MOBILE APPLICATION?

QIIB Mobile Application is a convenient, secure, and easy-to-use solution that enables you to do your day-to-day banking by your mobile phone. QIIB Mobile Application can be used to view your account or credit card balances, transactions.

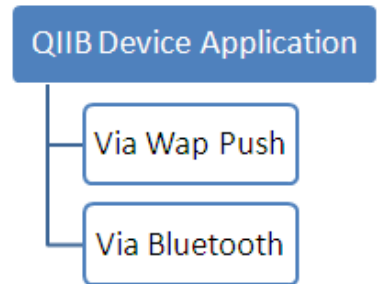
QIIB Mobile Application is designed for customer's on-the-go, who needs to access their related information anywhere at any time.



## 2.0 INSTALLING QIIB

End user can install QIIB Banking Mobile Application through 2 methods;

1. Through Wap Push message sent to the end user.
2. Through Bluetooth.



### 2.1 FIRST: INSTALLING QIIB APPLICATION VIA WAP PUSH MESSAGE

To install the QIIB Mobile Application on your mobile handset when receiving a Wap Push Message, please follow the below steps:

1. From your handset: Go **Messaging**, and open your **inbox**, then select the Wap Push alert message and press the **Fire key** to open. (See Figure 1).



Fig (1)

- When you open the message you will view the content as in figure 2, then go to **Options** and select **Download Message**.

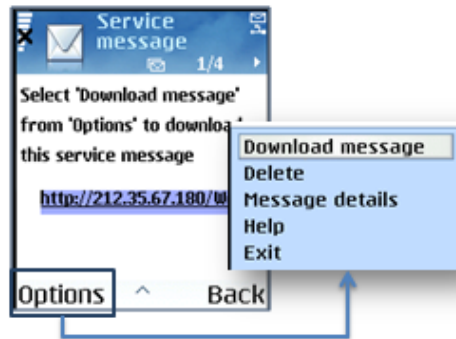


Fig (2)

- A message will be displayed requesting to connect to the server; "**Connection to server needed, Connect**", press **Yes** using the left soft key. (See Figure 3)

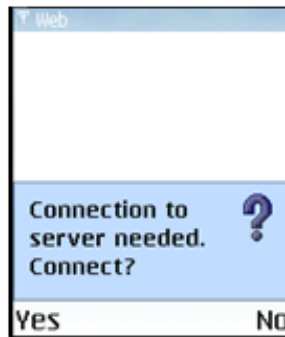


Fig (3)

- A message will appear requesting to install QIIB "**Install QIIB?**" press "**Yes**" using your left soft key to initiate the download process. (See Figure 4)

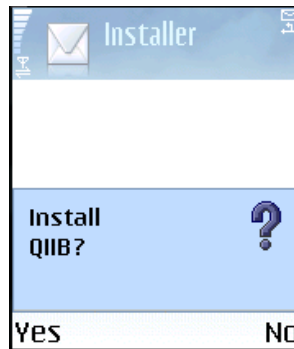


Fig (4)

- Select **Continue** from the menu by choosing the "**OK**" using your left soft key. (See Figure5)

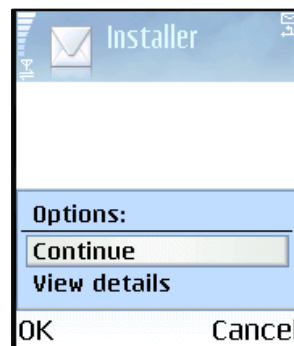


Fig (5)

- A security warning message will appear, press **Yes** using your left soft key. (See Figure 6 )

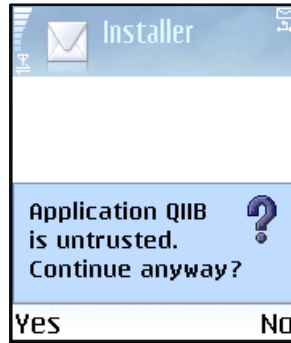


Fig (6)

- Select the memory you would like to use and press **Ok** using your left soft key. (See Figure7)

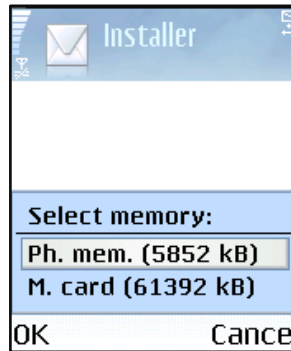


Fig (7)

- The install process will be initiated, and the message **Installation Complete** will be displayed, when the installation process is finished. (See Figure 8)

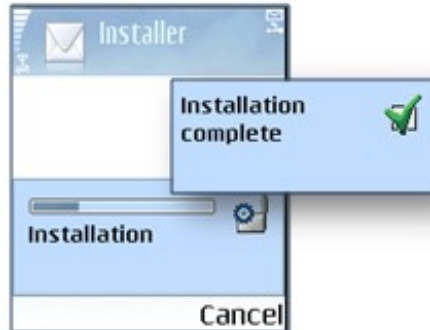


Fig (8)

- After the installation process is completed, an icon of QIIB will be published on the main menu. (See Figure 9)
- To start using the QIIB Application you should read and agree on the disclaimer, to view the disclaimer select the QIIB icon from the options menu.



Fig (9)

11. As soon as the application is loaded, the Disclaimer statement will be displayed, to read and accept the Declaimer:
  1. Use the down arrow to scroll through the Disclaimer.
  2. Once you have read the Disclaimer and agreed to the terms, press **I Agree** using your right soft key.

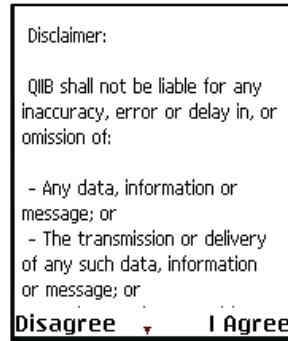


Fig (10)

12. To login and start using QIIB, you need to enter your account number and password provided to you by QIIB, then press **Login** using the left soft key.

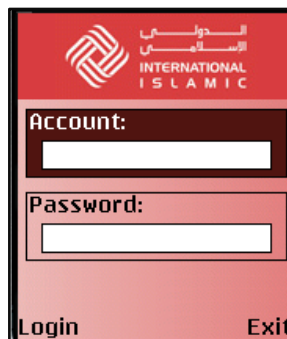


Fig (11)

## 2.2 SECOND: INSTALLING QIIB APPLICATION VIA BLUETOOTH

### 2.2.1 INSTALLING QIIB ON BASIC DEVICES

To install the QIIB application on your mobile handset when receiving a Bluetooth push, please follow the below steps:

1. On your handset: Go **Messaging**, and open your **inbox**, you will find two **Bluetooth** alert messages related to QIIB, the first one is named **QIIB.jar** and the second is named **QIIB.jad**
2. To be able to install the QIIB application successfully, you need to install the QIIB.jad.

**First:** select the QIIB Bluetooth alert message labeled with **QIIB.jad** (see Figure 12)

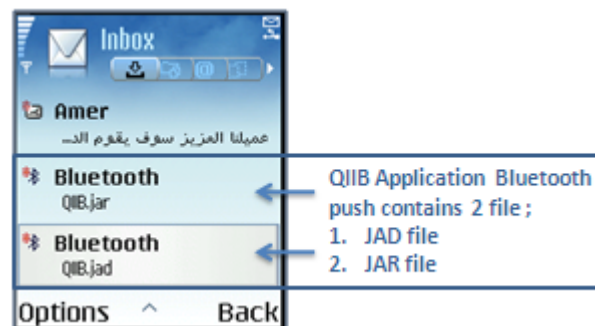


Fig (12)

3. A message will appear requesting to install QIIB “Install QIIB?” press “Yes” using your left soft key to initiate the download process. (See Figure 13)

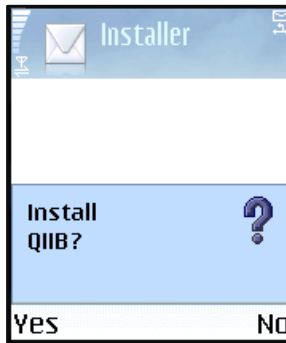


Fig (13)

4. Select **Continue** from the menu by choosing the “OK” using your left soft key. (See Figure14)

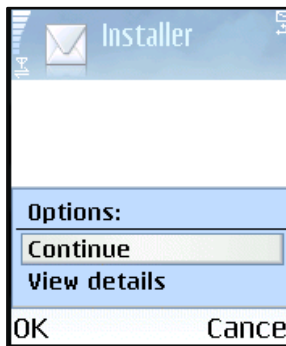


Fig (14)

5. A security warning message will appear, press “Yes” using your left soft key.(See Figure 15)

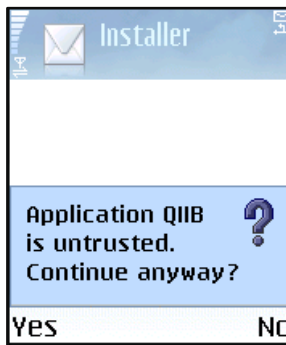


Fig (15)

6. Select the memory you would like to use and press “OK” using your left soft key. (See Figure 16)

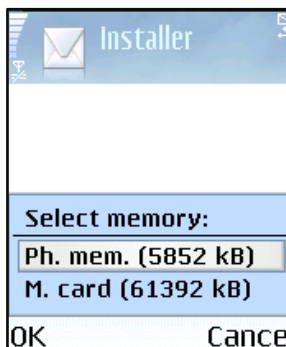


Fig (16)

7. The install process will be initiated, and the message " **Installation Complete**" will be displayed, when the installation process is finished. (see figure 17)



Fig (17)

8. After the installation process is completed, an icon of QIIB will be published on the main menu.
9. To start using the QIIB Application you should read and agree on the disclaimer, to view the disclaimer select the QIIB icon from the options menu.



Fig (18)

10. As soon as the application is loaded, the Disclaimer statement will be displayed, to read and accept the Disclaimer:
  1. Use the down arrow to scroll through the Disclaimer.
  2. Once you have read the Disclaimer and agreed to the terms, press **I Agree** using your right soft key

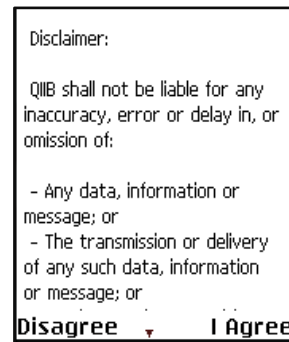


Fig (19)

3. To login and start using QIIB, you need to enter your account number and password provided to you by QIIB, then press **Login** using the left soft key.

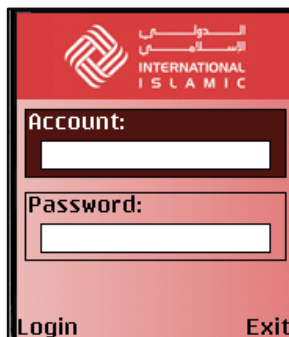


Fig (20)

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## 2.2.2 INSTALLING QIIB VIA BLUETOOTH ON THE COMMUNICATOR

If you are using a communicator handset you need to follow steps detailed below;

1. On your handset; Go to **Office** from main menu, then open **My Files**.
2. Scroll to **QIIB\_Communicator.jad**, and then select the **fire key**.
3. The installation wizard will start, select '**Install**' to proceed with the wizard.
4. Determine where you want the application icon to be located by selecting the intended application icon location where you want to see the application icon ('**Desk**' is recommended).
5. Exit from the '**Office**' menu and you will see the application on the desk.